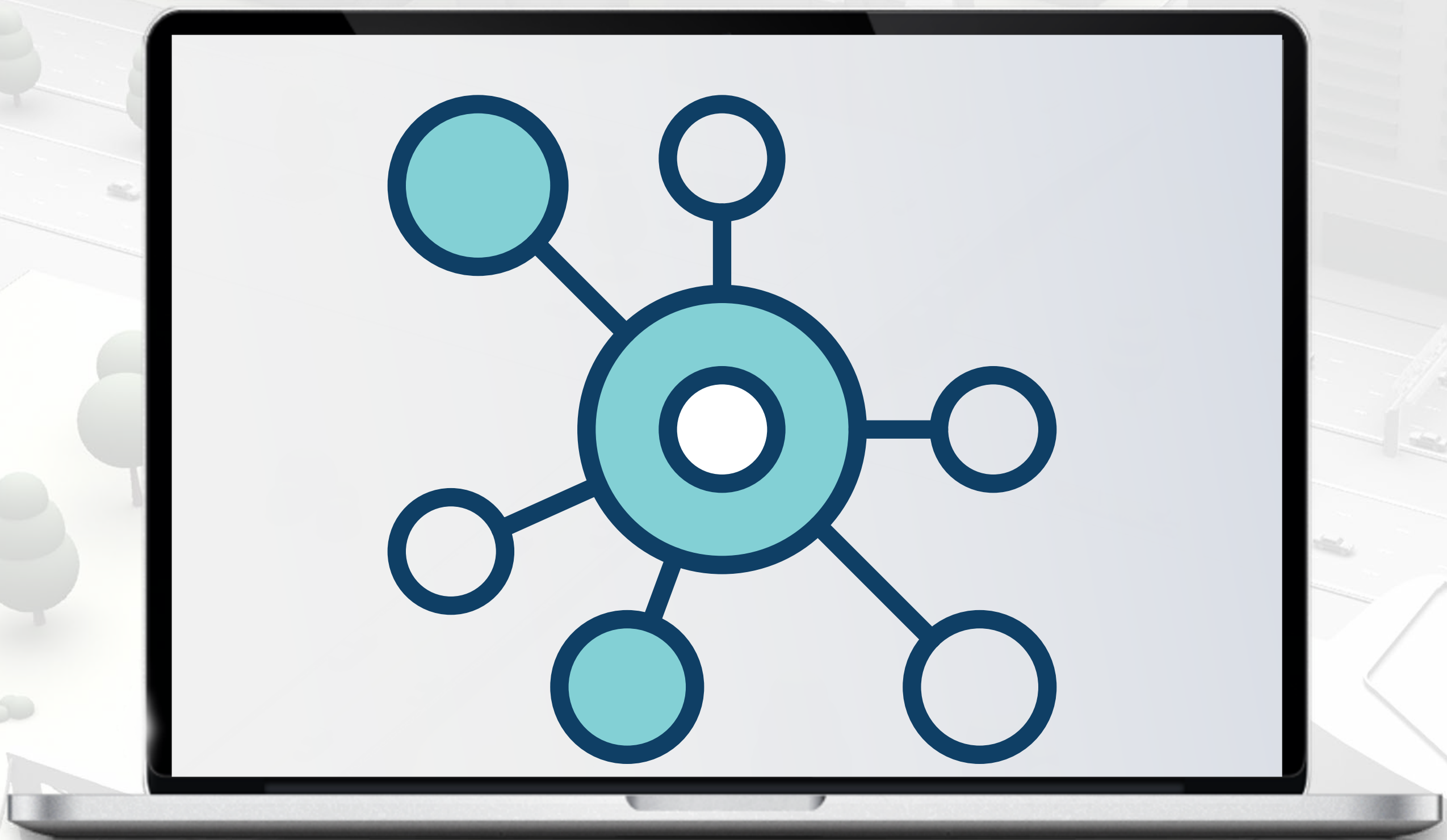


AlphaTM Mobility Back Office



VIA+PLUS
by VINCI HIGHWAYS

Alpha™ MOBILITY BACK OFFICE

Proven. Precise. Performance.

The ViaPlus state-of-the-art software application offers **scalable, flexible, and modular** integration of customer relationship management and enterprise resource planning to deliver a complete business solution for the digital mobility ecosystem.

Alpha's™ high-performing transaction and payment processing engines have evolved to provide the mobility landscape with proven processing and full-featured back-office functionality, including omnichannel customer access, 360° view of customer data, and robotic automation for many routine functions.

Our open Application Program Interfaces (API) support interoperability between different operators and enable applications across mobility providers to deliver broader solutions for end users.

KEY DIFFERENTIATORS



Customer Management

Unique functionality delivers intelligent customer interactions, operational efficiency, and improved user experience



Security

Industry-leading data security and compliance standards for PCI and PII services



Robust Analytics

Robust data analysis delivers powerful reporting tools to support operational decisions from real-time data



Transaction Lifecycle

1:1 transaction matching, traceability, and auditability for the entire lifecycle



Configurable & Scalable

Adaptable and sustainable with efficient business rule configurations to meet growing business needs



Financial & Audit Management

Reconcile Transactions with Real-Time Data Integrity

Optimized for Operational Efficiency & Customer Account Management

- Fully supports self-service management of all account and transaction types
- Optimized User Interface (UI) design ensures maximum functionality and user experience
- Customer queries are streamlined for operator efficiency and quick resolution
- Single integrated payment platform for all modes of transportation

Transaction Processing & Revenue Collection

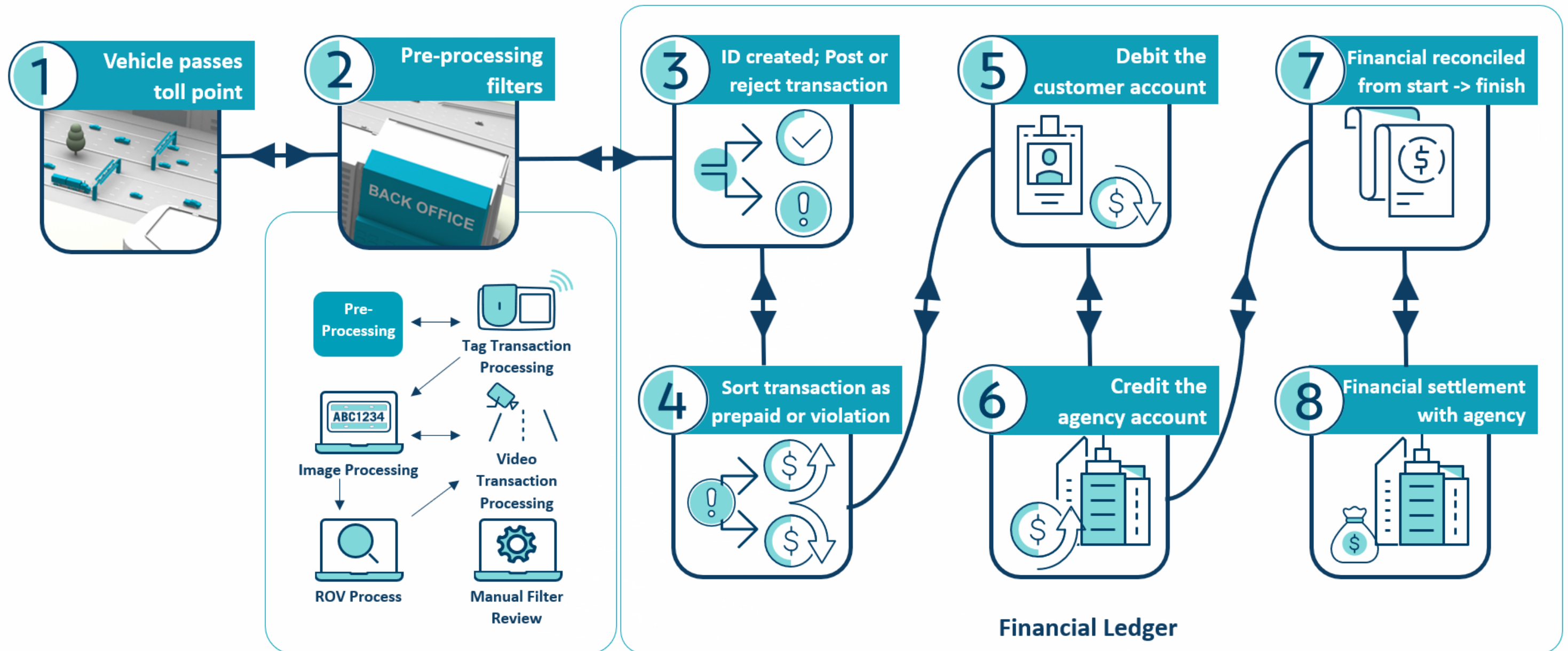
- Our powerful back office system accepts different transaction types and can integrate myriad transaction modes that can be booked and paid from a single user account
- Transaction management based on configurable business rules improves billing accuracy and revenue collection
- Multiple built-in views and reconciliation reports

Financial & Audit Management

- Seamless combination of intricate tolling financial transactions with a logical workflow for transparent tracking and reporting
- Links each process with the corresponding financial entry to validate, record, and report financial data for accounting and auditability
- Financial activities tied to business processes that connect the operational activity with the master financial data driving all financial postings
- Data output can be customized for accounting and reporting needs
- Built-in accounting system records each activity as general ledger entries and provides detailed financial reporting and reconciliation
- Accounting system features full general ledger capabilities and can fully integrate with external accounting systems

TRANSACTION AUDIT POINTS

Reconcile Transactions with Real-Time Data Integrity





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www.viaplus.com