

**PRESS RELEASE**

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**Georgia's State Road and Tollway Authority entrusts the management of its free-flow mobility transactions to ViaPlus**

- **Contract includes delivery of a Customer Service System to manage transactions across the Georgia Express Lanes**
- **ViaPlus to implement scalable system to support transaction growth**
- **A 7-year contract expands ViaPlus' presence in the US**

ViaPlus, a subsidiary of VINCI Highways, will manage the free-flow transactions and customer service channels of Georgia State Road and Tollway Authority (SRTA) for the next seven years. SRTA manages the Georgia Express Lanes, a 66-mile (107km) dynamically priced managed lanes system in metropolitan Atlanta. The agency also oversees the interoperable toll program Peach Pass, which has a customer base of over 788,000 accounts. Peach Pass can be used for parking payment at Atlanta's Hartfield-Jackson International Airport, whose international terminal is partially operated by VINCI Airports, and for toll road payment in 18 other US states. The mobility network of SRTA generated 29M free-flow transactions in 2023.

ViaPlus will implement and maintain a Customer Service System that includes a cloud-based back-office; self-service channels for customers to manage their toll accounts via website, app, and chat; and advanced reporting. The new system will support the increase in SRTA's free-flow transactions that are projected to reach 30M by 2030. The ViaPlus system will also process Peach Pass transactions from 18 states in the E-ZPass toll network and interface with the Central US Interoperability Hub.

Already operating in the western USA in Texas and California, ViaPlus is successfully expanding eastward with this new contract. At the heart of this momentum is the technical performance of the ViaPlus back-office system - a scalable and modular software solution for high-volume transactions and payment processing. Transportation agencies and public authorities rely on the system's flexibility, accuracy, and consistency to process and reconcile billions of transactions every year.

Richard Arce, president and CEO of ViaPlus, states: *"We're honored to bring our partnering, transparent approach and high-performing systems to SRTA, in order to deliver a Customer Service System that adds value to SRTA and its customers in delivering a seamless and positive customer journey."*

**About ViaPlus**

ViaPlus is a global mobility company in the Intelligent Transportation Systems (ITS) market, specializing in revenue and services management solutions for the transportation industry. Our customer operations, data analytics, and full-featured, single-account back-office technology facilitate the high-volume transactions required for seamless multimodal mobility. In 2023, ViaPlus processed 2.5 billion total transactions and managed 19.9 million active transponder accounts across its international operations, both up 11% from 2022. As a VINCI Highways subsidiary, we are committed to technical innovation and to promoting a positive mobility experience for all.

[www.ViaPlus.com](http://www.ViaPlus.com)

**About VINCI Highways**

VINCI Highways, a VINCI Concessions subsidiary, is a leader in road concessions, operations and mobility services. We design, finance, build and operate highways, bridges, tunnels, urban roads and mobility services on a 3,140 km network in 14 countries. VINCI Highways leverages its expertise to deliver the highest performance and safety standards and provide drivers with a positive experience. More information:

<https://www.vinci-concessions.com/en/vinci-highways>

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**PRESS CONTACT****Nicole Busse**

[nbusse@viaplus.com](mailto:nbusse@viaplus.com)